

Start to Finish Spa/Pool Guide

Basic Spa Essential Maintenance Items

- Leave cover pump plugged in and on the cover whenever the spa/pool is not in use. This only applies to owners with Automatic Covers. Ensure the outlet that you are using is functioning properly
 - Check the sump drain on side of spa/pool on a once weekly basis or after any heavy precipitation events. Hook a garden hose onto your supplied sump pump and drop into the pit until the water has all been removed
 - Check the water level of the spa/pool on a regular basis or at least once weekly to ensure that the water level has not dropped and remains at least halfway up the skimmer
 - Clean out the skimmer basket after every use or once weekly
 - Check chemical balance with test strips once weekly and adjust as needed. Even if your spa/pool has a salt water chemical automation system, it is still recommended to test the water manually on a regular basis. It is recommended to take physical water samples to a local pool store monthly to have the water chemistry checked professionally
 - It is a good habit to open your spa/pool every day in the Spring and Summer seasons to allow the body of water to breathe and get some UV sanitation
 - Inspect your pool equipment on a regular basis and ensure that the pump is fully primed (none to minimal bubbles in the hopper) and functioning properly. You should clean your pump pot basket whenever you change/clean the filter. You will need to shut your pump off, remove the lid, remove the basket and then replace and turn the pump back on. It will take a few minutes to reprime and regain proper flow
 - ENSURE THAT THE BALL VALVE AT THE INFLOW ON YOUR PUMP REMAINS OPEN ANYTIME THE PUMP IS OPERATING
 - We recommend cleaning/swapping your filter every month depending on use. With heavy use and soiling in the spa, this may need to be done weekly. We recommend replacing your filter with a new filter cartridge quarterly. It can be handy to have 2 or 3 extra filters on hand so you can change quickly and then wash the old filter. IF YOUR SPA IS HAVING ISSUES WITH LOW FLOW, THIS IS MOST LIKELY DUE TO A DIRTY FILTER. See QR code below for an Amazon link to filters
 - The jets in your spa are removable in case of a clog. If a jet quits functioning, the first step is to remove the jet and see if there is something clogging the orifice. The jet can be removed by turning counterclockwise, past the stop point using slightly increased pressure
 - Broom/vacuum the steps, benches and floor of your spa/pool on a weekly basis or after heavy use. This will help increase the life of your filter as these particles will not need to be filtered out of the water
 - If any of your pool equipment is not working (pump, cover, lighting, etc.), the first step is to check the corresponding breaker in your pool sub panel. If the breaker is tripped, reset it and see if this resolves the issue. Breakers can trip from a myriad of reasons like power surges, lightning strikes, etc.
 - **If you have issues with your spa/pool or any aspect of your outdoor living project, please contact Start To Finish via our warranty claims page. A QR code is listed in the links below**
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Chemsync and Chlorsync Chemical Automation



App Name: Poolsync

Username:

Password:

Hayward Automation System (heater, light and pump controls)



App Name: Omnilogic

Username:

Password:

Landscape Lighting Controls



1. Open App and go to settings on the bottom right
2. Click add devices
3. Your lighting transformer will pop up and click add
4. Go back to device page and refresh by pulling down
5. Your transformer will populate in the list and click on it to control

Replacement Pool Filter



Spa Maintenance and Care Basics – Immerspa



Start To Finish Warranty Claims Page

