

## TERMS OF SERVICE

Effective Date: February 18, 2026

Eastern Waterproofing Company, Inc. ("Company," "we," "us," or "our") provides drainage and waterproofing services, crawlspace encapsulation, and dehumidification services.

### 1. Services

All services are subject to availability and governed by written contract or proposal.

### 2. Estimates and Contracts

Estimates are based on visible conditions. Additional work due to unforeseen conditions or atypical construction may result in added charges.

### 3. Payment Terms

Payment is due upon completion unless otherwise agreed in writing. Overdue balances accrue interest at 18% per year. Warranties are unenforceable until paid in full.

### 4. Warranties and Guarantees

All warranties are governed solely by contract documents and exclude flooding, acts of God, pre-existing damage, third-party damage, or improper maintenance.

### 5. Customer Responsibilities

Customers must provide safe access and remove belongings. Company is not responsible for damage to items not removed.

### 6. Unforeseen Conditions

Company is not responsible for hidden structural defects or atypical construction methods.

### 7. Limitation of Liability

Liability is limited to the amount paid for services.

### 8. Dispute Resolution

Disputes governed by Connecticut law and resolved through courts of Connecticut after good-faith negotiation.

### 9. Website Use

Website use does not create contractor-client relationship.

### 10. Intellectual Property

All website content is property of Eastern Waterproofing Company, Inc.

**11. Changes**

Terms may change without notice.

**12. Contact**

Eastern Waterproofing Company, Inc.

Connecticut, USA

[www.easternwaterproofing.com](http://www.easternwaterproofing.com)