

Privacy Policy

Information on the processing of personal data - Last updated: 2026

Grupo Loor processes your data in strict compliance with Regulation (EU) 2016/679 (GDPR) and Organic Law 3/2018, of 5 December, on Personal Data Protection and guarantee of digital rights (LOPD-GDD).

1. Data controllers

The controllers of the personal data collected through the Website are:

Entity	Loor Inversiones Patrimoniales, S.L. (Loor IP) and Loor Real Estate, S.L. (Loor RE)
Tax ID	B-85734416 (Loor IP) · B-86935723 (Loor RE)
Address	Camino de la Huerta 123 B, Madrid
Contact	info@grupoloor.es

2. Data processed

The Website does not have registration or subscription forms. The only channel through which the user may provide personal data is the contact email address info@grupoloor.es.

The data processed are exclusively those voluntarily included by the user in communications: name, company, email address and any other information the user decides to provide in the body of the message.

3. Purpose and legal basis for processing

Purpose: to handle enquiries, requests for information, or collaboration and investment proposals sent by the user by email.

Legal basis: the controller's legitimate interest (Article 6.1.f GDPR) in managing the communications received, or the performance of pre-contractual measures at the request of the data subject (Article 6.1.b GDPR) when the enquiry refers to a possible contractual relationship.

4. Retention period

The data will be retained exclusively for the time necessary to respond to the enquiry submitted and, where applicable, for as long as the commercial or pre-contractual relationship is maintained. Once the purpose has ended, the data will be deleted or blocked unless there is a legal obligation to retain them for a specific period.

5. Recipients

Grupo Loor does not transfer or communicate personal data to third parties, except where legally required. The data will not be transferred outside the European Economic Area.

6. Absence of automated decisions and profiling

The data processing described in this policy does not include automated decisions or profiling within the meaning of Article 22 GDPR.

7. Data subject rights

The data subject may at any time exercise the following rights recognized by the GDPR and the LOPD-GDD: access, rectification, erasure ("right to be forgotten"), objection, restriction of processing, portability and withdrawal of consent where applicable.

To exercise these rights, the data subject must send a written request to info@grupoor.es, indicating name and surname, the right they wish to exercise and, where applicable, documentation proving their identity. A response will be provided within a maximum period of one month from receipt of the request.

8. Right to lodge a complaint with the supervisory authority

If the data subject considers that the processing of personal data infringes applicable regulations, they have the right to lodge a complaint with the Spanish Data Protection Agency (AEPD), the competent supervisory authority in Spain, through its electronic office at www.aepd.es.

9. Changes to this policy

Grupo Loor reserves the right to modify this Privacy Policy to adapt it to legislative, case law or processing developments. Any change will be published on this same page with indication of the update date.