



ICP Hospitality Trading FZ-LLC (Trading as ICP Training)

This Agreement is made between:

ICP Hospitality Trading FZ-LLC, trading names ICP Training & ICP Celebrants
NOCN Celebrant Courses. (“ICP”, “we”, “us”, “our”)

AND

The Learner (“You”, “Your”)

Effective Date: _____

Contract Reference: ICP-TC-CELEBRANCY-L3

1. Course Details

This Agreement applies to the purchase of:

- NOCN Level 3 Diploma in Funeral Celebrancy (601/1587/7)
- NOCN Level 3 Diploma in Couples and Naming Ceremonies (601/1586/5)

2. Acceptance of Contract

By signing, you agree to all Terms & Conditions and confirm that this Agreement becomes legally binding upon payment.

3. No Refund Policy

All payments are final. Digital content is exempt from the 14-day cooling-off period once supplied. No refunds will be issued once materials or course information have been provided.

4. NOCN Registration

Learners will be registered with NOCN within 90 days of purchase, subject to submission of required documentation.

5. Course Duration

Learners have 6 months from enrolment to complete all training, portfolio work, and assessments.

6. Delivery of Digital Materials

Materials will be provided within 7 days of cleared payment.

7. Intellectual Property

All course materials are the property of ICP Training / Claire Bainton. Resale, sharing, publishing, or distribution is prohibited. Any proceeds from resale become legally payable to ICP Training / Claire Bainton.

8. Learner Responsibilities

Learners must complete required documents, training portfolios, and self-directed study. Meetings with assessors/IQA are by request only and not guaranteed.

9. Assessment & Feedback

Assignments are marked in order of receipt. Feedback may take up to 4 weeks.

10. Complaints

All complaints must follow the official Complaints Procedure in the Training Portfolio.

11. Limitation of Liability

ICP is not liable for learner inactivity, technical issues, or employment outcomes. Liability for digital content is limited to re-supply.

12. Data Protection

ICP complies with UK GDPR. Learner data will be shared with NOCN for qualification registration.

13. Termination

ICP may terminate access without refund for breach of this Agreement, misuse of materials, or misconduct.

14. Governing Law

This Agreement is governed by the laws of England and Wales.

15. Learner Declaration

By signing, you confirm acceptance of:

- No Refund Policy
- Self-directed learning requirements
- Intellectual property restrictions
- Assessment timeframes
- Registration to the correct NOCN qualifications

SIGNATURES

Learner Details:

Full Name: _____

Address: _____

Email: _____

Phone: _____

Course Purchased: _____

Date of Purchase: _____

Learner Signature: _____

Date: _____

ICP Training Director

Name: Claire Bainton

Position: Director / Assessor

Signature: _____

Date: _____