



REGENT PM





Beyond the typical property management company

Regent PM Services (Regent PM) is the vertically integrated, full-service property management platform under the Regent Properties umbrella of services.

Founded in 1989, Regent Properties is a multi-faceted real estate development and investment management firm headquartered in Los Angeles, California and Dallas, Texas.

\$4B+

Assets

10MM+

SF Residential, Retail, Mixed-Use & Office Properties

75+

Team Members

62%

Diversity & Female Leadership

8

Regional Offices



Regional Offices

Austin

Dallas

Houston

Los Angeles

Phoenix

Salt Lake City

San Diego



Business Unusual

Regent PM Services' integrated platform allows us to approach property management differently from our peers. Our platform and team of top industry talent enable our partners to remain focused on their investments as we manage the property and increase asset value over time – **property management tailored to align with your investment strategy.**

We infuse the ownership mentality into the project as it evolves, ensuring that tenant satisfaction and operational efficiencies are always top of mind. Through this process, we deliver a customized product-market fit to achieve success for our clients, tenants, and staff.





Our Services

Property Management

 Building Operations & Engineering

 Lease Administration & Contract Management

 Product Procurement & Management (including green initiatives)

 Consultancy & Disaster Recovery

 Human Resources

 Experience Services

 Accounting Services

 Risk Management

Construction Management

 Capital Improvements

 Project Management

 Tenant Improvements

 Spec Suite Design and Construction

Asset Management

 Valuation & Advisory

 Leasing Advisory

 Legal Services





Customized solutions for superior performance

are available to complement our suite of property management services.



ESG does not have an end goal to us

It is our philosophy and practice that we execute every day for each action in which we participate. Each client's business plan is sustainably curated to mitigate and anticipate the electrical, gas, water, and waste performance of each asset.



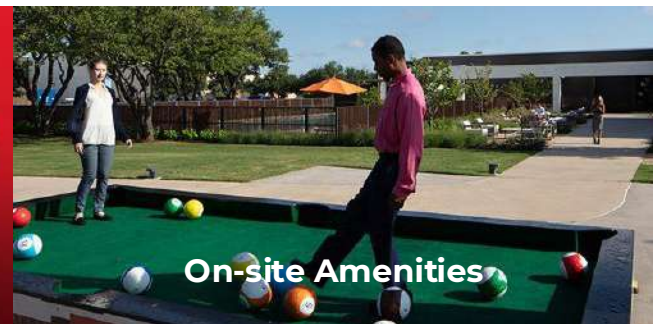
Experience Services



On-site Tenant Events



Tenant Engagement App



On-site Amenities

At Regent PM Services, **we believe in putting the tenant experience at the epicenter of every decision we make.** With our expert advisory team, we can consult, design, and execute thoughtful on-site tenant experience programming, including a tenant engagement app, combined with enhancing or constructing one-of-a-kind amenities.



On-site Tenant Events

Creating memorable programmed experiences through onsite events.



Tenant Engagement App

Using technology to activate your property like never before. The workplace has evolved, and tenants expect a superior level of service – enter the Regent PM app, a platform to increase tenant engagement and improve the day to day experience for all.

A TENANT EXPERIENCE APP

- Amenity Booking
- Announcements & Updates
- Exclusive Perks & Offerings
- Mobile Key Access Control
- Visitor Management
- Retailers and eligible discounts
- Exclusive Perks & Raffle Prizes
- Facility Reservations
- Work Order Management
- Coordination
- Property Contacts & Alerts



On-site Amenities

It is more important than ever to link every piece of the workplace puzzle, including building onsite community via space activation. Our expert advisory team can assist in creating a plan **that will activate your building amenities and drive value for your portfolio.**



We cater our approach to the unique

The ever-changing management environment requires specialized knowledge and a diverse set of skills. Regent PM Services offers **expertise and resources that are unmatched in the industry.**

We use our hands-on experience to create a **customized management team and plan** that results in high tenant retention and grants a reputation as the best-in-class hospitality-esque property management service.



Our Experts



Sarah Mendez

Director, Commercial Property Management

Sarah brings over 15 years of experience in the commercial real estate industry, with a strong background in lease administration and property management. She oversees all operations for a premier AA Class property spanning more than 1.2 MM sq ft, including approximately 21,000 sq ft of retail and a 10-level parking garage. In her role, Sarah works closely with senior property managers, providing guidance and support to ensure smooth daily operations, exceptional tenant satisfaction, and alignment with ownership goals. Her leadership focuses on fostering high-performance teams and delivering excellence across the portfolio.



April Pimentel

Head of Property Accounting

April has over 10+ years of experience working in both the commercial real estate and home building industry. In her current role, April is responsible for overseeing all accounting, financial statement preparation, financial operations, and analysis for Regent PM Services commercial properties portfolio. Prior to joining Regent Properties in 2016, April worked for Deloitte in their Tax Department. She earned a B.S. in Accounting and is a Certified Public Accountant (inactive).



Dawn Mask

Senior Vice President, Head of Construction Management

Dawn has over 25 years of experience in the commercial construction industry that she utilizes in all aspects of Construction Management operations across the Regent Properties portfolio. Before joining the Regent team, Dawn was Principal of Trivista, a San Diego-based construction company specializing in Commercial tenant improvements and ground-up build-to-suits.



Rachel Berkvam

Senior Marketing Associate

Rachel leads the company's external-facing communications, overseeing regional and platform-level marketing and branding initiatives. Her work spans social media strategy, public relations, website development and maintenance, tenant engagement programming, corporate collateral, and management of the Regent PM mobile app. With more than seven years of experience in commercial real estate, Rachel brings deep expertise in visual design, branding, marketing, and communications, delivering a thoughtful, innovative approach to Regent's evolving marketing needs.

**“We lead with solutions,
deliver experiences, and
strengthen communities.”**

Sarah Mendez

Director, Commercial Property Management





Ready to learn more about **Regent PM Services?**

Matthew Benbassat

mabenbassat@regentproperties.com

Corporate HQ

12100 Wilshire Blvd, Ste 1750
Los Angeles, CA 90025

(310) 806-9800

Dallas Corporate

2001 Ross Ave, Ste 4601
Dallas, TX 75201

(469) 897-4600

Regent PM Regional Office

4722 N 24th St, Ste B100
Phoenix, AZ 85016

(480) 419-4095

